

Specify with Confidence.



IKO APPROVED APPLICATOR PROGRAM

Expert Training, Outstanding Products



Creating a Standard of Excellence in the Industry

The IKO Approved Applicator Program (IAAP) offers workmanship review* and specialized training for building envelope and roofing contractors. The objective of this gold standard process is to produce high-quality, expertly trained IKO approved contractors and includes a review of their projects. Architects and specifiers appreciate the value of this vetting process and know when they work with IAAP-certified applicators. These specially trained contractors have both the knowledge and skills to perform an outstanding job.

TWO LEVELS OF REGISTRATION

Contractors interested in becoming approved applicators of IKO products can apply for different levels of IAAP registration.

LEVEL 1 — IAAP

- 1. IAAP registration authorizes applicators to apply for Limited Labour and Membrane Warranties only for their roofing applications.
- 2. Approvals are based on company registration.
- 3. Applicators must have a minimum of two years' of commercial roofing experience.
- 4. Training includes a mandatory half-day in-classroom course.
- 5. Three-year registration, renewal required.
- 6. Annual submittal of renewed insurance verification to IKO administrators is required.
- 7. Minimum 5 Labour & Material jobs (**or provincial warranty) or 10 IKO System jobs (self-reporting required if minimum warranty threshold not met).

LEVEL 2 — IAAP DIAMOND

- 1. IAAP Diamond-registered applicators are authorized to provide IKO's Diamond Shield Warranties for their roofing applications.
- 2. Approvals are based on company registration.
- 3. Applicators must have a minimum of two years' relevant roofing experience.
- 4. Registered Company must be active in commercial roofing business for a minimum of 2 years.
- 5. Mandatory full-day training course half-day classroom, half-day hands-on demonstrations/review.
- 6. Mandatory one-hour training for office personnel on available IKO warranties and warranty application procedures.
- 7. Three-year registration renewal required (see below).
- 8. Annual submittal of renewed insurance verification to IKO.
- 9. Minimum 5 Diamond Shield Warranty jobs (**or provincial warranty) or 10 IKO System jobs overall (self-reporting required if minimum warranty threshold not met).

^{*} Workmanship is warranted by IKO only with a Diamond Shield Limited Warranty and in accordance with the terms of the warranty. ** Please check with your local IKO rep for qualifying provincial warranties.

Benefits of the IKO Approved Applicator Program

For the Contractor

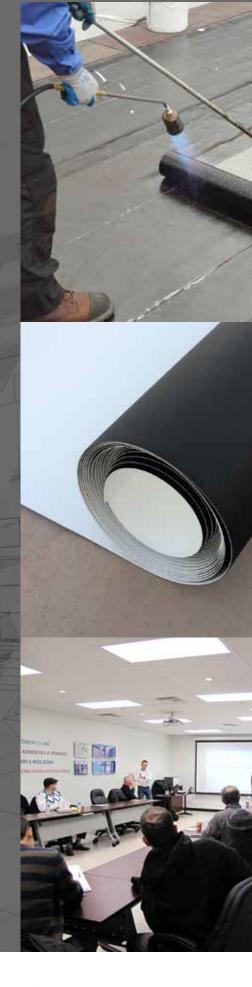
- Ability to apply for IKO's system warranties on behalf of clients.
- Published recognition on IKO's commercial website "Find a Contractor" section.
- Free ongoing training via both classroom/training centre sessions and on-site training through IKO's industry best field service technicians.

For the Designer

- Ability to quickly verify contractor qualifications through IKO's commercial website.
- Confidence that selected contractors are experienced and qualified.
- Confidence that applicators are trained in the specific requirements of IKO's application standards, specified materials and systems.

For the Building Owner

- Extended limited system warranty.
- Confidence of regular site inspections by IKO Field Service Representatives (available upon request).
- Direct communication with IKO's internal warranty services department means a quick and thorough response.





IAAP GUIDELINES FOR IAAP-REGISTERED/IAAP DIAMOND-REGISTERED COMPANIES

- Contractors must carry liability insurance. The roofing contractor shall provide a copy of renewed coverage to IKO annually to remain in good standing.
- Contractors must have a minimum of two years' experience in the application of mod bit, BUR or TPO roofing systems and must attend an IAAP program course.
- IAAP-registered installers must attend a half-day training program course. IAAP Diamond installers must attend a full-day training program course.
- Applicators must follow IKO guidelines when applying IKO systems.
- IAAP certificates are valid for a period of three years.
- Each renewal will be evaluated for compliance, and a new training program course is required for requalification.



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Find out more about our products now by talking to an IKO sales representative or your professional contractor, or contact us directly at: Canada: 1-855-IKO-ROOF (1-855-456-7663), United States: 1-888-IKO-ROOF (1-888-456-7663). Or visit our website at: iko.com/comm.

Note: The information in this document is subject to change without notice. IKO assumes no responsibility for errors that may appear in this document.